

Existing EVV Users: Temporary Policies for COVID-19 Extended to Oct. 23, 2020

The [temporary EVV policies in response to COVID-19 \(PDF\)](#) have been extended through Oct. 23, 2020, unless the U.S. Secretary of Health and Human Services ends the public health emergency earlier. If the public health emergency ends earlier, HHSC will provide additional information.

The temporary EVV Claims Matching policy was revised to include information about the June 29 EVV Portal updates. Program providers can now refer to the Informational Match Result field in the EVV Portal to see the result of the claims matching process when receiving an EVV07 in the Claims Match Result field. See the [June 29 TMHP EVV Portal Updates \(PDF\)](#) for more information.

This information is for program providers currently required to use Electronic Visit Verification.

[Contact HHSC EVV for questions.](#)

[Visit the HHS EVV website for more information.](#)