

Aetna Better Health® of Texas
P O Box 569150
Dallas, TX 75356-9150
1.800.245.5380 (Tarrant CHIP) | 1.866.818.0959 (Bexar CHIP) |
1.800.306.8612 (Tarrant Medicaid) | 1.800.248.7767 (Bexar Medicaid)
www.aetnabetterhealth.com/texas



AETNA BETTER HEALTH® of Texas

Working with you to help keep your patients well

Dear Health Care Professional:

Termination with Methodist Hospital System of San Antonio affects your patients

We want to remind you that Methodist Hospital System of San Antonio is no longer a participating provider with Aetna Better Health Medicaid and CHIP effective September 4, 2013.

Be sure to keep your admitting privileges at an Aetna in-network hospital, if applicable

Our records show that you have privileges at another in-network hospital. If this is incorrect and you do not have privileges at another Aetna participating facility, you will need to obtain privileges in order to remain in the Aetna Better Health Medicaid and CHIP network. To find participating hospitals visit our online provider directory at www.aetnamedicaid.com.

Direct your Aetna patients to in-network hospitals

Please remember to send patients in need of care to in-network hospitals.

We value your participation and will help you transition your practice and your patients as smoothly as possible. If you have additional questions, please contact our Provider Relations department at 1-800-248-7767.

Sincerely,

Provider Relations Department
Aetna Better Health