

February 28, 2022

OVERVIEW:

The Louisiana Department of Health has [published Informational Bulletin 22-6: In Lieu of Services Policy](#).

Managed care organizations (MCO) that opt to cover authorized in lieu of services must refer to the In Lieu of Services section of the MCO Manual for these policies and notify providers, via their provider portals, of the updated policies within four business days of this bulletin. MCOs are to publish updated provider manuals that reflect this policy within 30 calendar days thereafter, if applicable. This policy is effective January 1, 2022.

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.