

Aetna Better Health® of Louisiana
2400 Veterans Memorial Blvd, Ste 200
Kenner, LA 70062



December 16, 2022

Aetna Better Health® of Louisiana

New Vision Provider – EyeMed

Dear Provider,

Effective January 1, 2023, Aetna Better Health of Louisiana will be changing our Adult Vision provider to EyeMed for our Medicaid line of business, a service previously provided by Superior Vision.

Aetna Better Health of Louisiana and EyeMed will ensure that there will be no interruption in the adult vision services provided to our Medicaid members. The Customer Service phone number for EyeMed is **1-888-747-0449**. EyeMed can be reached Monday-Sunday 8AM-11PM EST, 362 days per year. Aetna Better Health of Louisiana Medicaid members have been notified of the adult vision vendor change.

EyeMed has a network of highly qualified providers in place to service our Medicaid members. Members can schedule appointments with EyeMed effective January 1, 2023.

We are happy to have you as a provider of Aetna Better Health. If there is anything we can do to assist you, please contact our Provider Experience department at: **1-855-242-0802** Monday to Friday 8 AM to 5 PM.