



Aetna Better Health[®] of Kentucky

SKY Provider Information and Training

Our Network Relations team will be hosting the following training/information sessions.

Virtual Office Hours

March 18 – 11am to 12pm EST

Featuring “Supporting LGBTQ+ Population”

Virtual Office Hours provides a space for providers to learn about managed care and the Kentucky SKY model. There will also be time allotted to ask questions, provide feedback and address any concerns.

How to join this event:

Visit this [Webex](#) at the time of the event.

If you have any questions, you can reach out to Michelle Marrs at marrsm@aetna.com.

High Fidelity WrapAround Overview

March 11 and 25 – 1pm to 3pm EST

Please join us for a High-Fidelity WrapAround Overview given by The National Center for Innovation and Excellence. Wraparound is an intensive, team-based, person-centered care planning and management process. It is not a treatment or service per se. Wraparound is not a process for all; it is applicable and most effective for those with complex needs and histories of extensive and costly service utilization. The wraparound process aims to achieve positive outcomes by providing a structured, creative and individualized team planning process with four specific phases (engagement, plan development, implementation, and transition) that, compared to traditional treatment planning, results in plans that are more effective and more relevant to the child and family.

How to join this event:

March 11 - Visit this [Zoom](#) at the time of the event

March 25 - Visit this [Zoom](#) at the time of the event

For questions, contact Julie Horen-Easley at Horen-EasleyJ@aetna.com.

Mark your calendars. We’re looking forward to seeing you.