

 Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date	01/10/2023
	To	All Network Providers
	From	Provider Experience
	Subject	Billing Expectations for Targeted Case Management Services
	Document number	Aetna-1296

## Billing for Targeted Case Management Services (T2023)

Aetna Better Health of Kentucky would like to clarify the expectations regarding billing claims for Targeted Case Management (T2023) services. These expectations are inclusive of Kentucky DMS guidance.

- Targeted Case Management (T2023) may be billed **one time per calendar month, by one provider**, for services provided throughout that calendar month timeframe.
- **The claim “From Date” and the claim “To Date”** should contain the actual dates of the month of service that Targeted Case Management services were provided and that the claim is billing for.
  - For example, if a provider is billing for services provided in the month of December, the “From Date” on the claim would be 12/1/2022 and the “To Date” on the claim would be 12/31/2022.
  - Providers may ask the question, what if it is the initial month of service and Targeted Case Management services did not begin until later in the month? For example, Targeted Case Management was initiated on 12/15/2022? In this example, the “From Date” on the claim would be 12/15/2022 and the “To Date” on the claim would be 12/31/2022. Please note that to bill for Targeted Case Management using this example, all regulatory expectations, such as the number of contacts required, would be expected to have been completed within that timeframe from 12/15/22 to 12/31/21.
- **Targeted Case Management services should be billed per calendar month**, not per rolling 30-day timeframe.
  - For example, it would not be appropriate to have the “From Date” on the claim as 12/15/2022 and the “To Date” as 1/13/2023 on the claim. These dates, based on the above guidance, would reflect Targeted Case Management services provided in (2) different calendar months.
- Claims for Targeted Case Management services should include **one** of the below modifiers per the population served. Please note the below.

Modifier	Modifier Requirement
UA	The (UA) modifier is required when billing for Targeted Case management services for individuals with SED.
TG	The (TG) Modifier is required when billing for Targeted Case Management services for individuals with a mental health or substance use disorder and chronic or complex physical health issues.
HE	The (HE) modifier is required when billing for Targeted Case management services for individuals with SMI.

HF	The (HF) modifier is required when billing for Targeted Case management services for individuals with Substance Use Disorders.
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**For complete coverage provisions, reimbursement provisions and requirements regarding Targeted Case Management, see the below Kentucky Administrative Regulations.**

907 KAR 15:040. Coverage provisions and requirements regarding targeted case management for individuals with a substance use disorder.

<https://apps.legislature.ky.gov/law/kar/907/015/040.pdf>

907 KAR 15:045. Reimbursement provisions and requirements for targeted case management services for individuals with a substance use disorder.

<https://apps.legislature.ky.gov/law/kar/907/015/045.pdf>

907 KAR 15:050. Coverage provisions and requirements regarding targeted case management for individuals with a mental health or substance use disorder and chronic or complex physical health issues.

<https://apps.legislature.ky.gov/law/kar/907/015/050.pdf>

907 KAR 15:055. Reimbursement provisions and requirements regarding targeted case management for individuals with a mental health or substance use disorder and chronic or complex physical health issues.

<https://apps.legislature.ky.gov/law/kar/907/015/055.pdf>

907 KAR 15:060. Coverage provisions and requirements regarding targeted case management for individuals with a severe mental illness and children with a severe emotional disability.

<https://apps.legislature.ky.gov/law/kar/907/015/060.pdf>

Questions?

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.