



AETNA BETTER HEALTH® OF KENTUCKY

Change to provider processes

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To: Network Providers

Fax: <<location fax>>

RE: Provider Portal Training

Provider portal

Our HIPAA-compliant portal is available 24 hours a day and it supports the functions and access to information that you need to take care of your patients.

Aetna Better Health will host a WebEx - two times a week through the month of January. This will walk you through all the options that are out on the portal and how to use them.

Registration forms and instructions can be found at the Aetna Better Health of KY website <https://www.aetnabetterhealth.com/kentucky/providers/portal>.

Network Relations will be hosting a portal training on the following dates.

DATE	Time – all times are Eastern Standard
Tuesday January 9, 2018	11:00am – 12:00pm
Thursday January 11, 2018	03:00pm – 04:00pm
Tuesday January 16, 2018	11:00am – 12:00pm
Thursday January 18, 2018	03:00pm – 04:00pm
Tuesday January 23, 2018	11:00am – 12:00pm
Thursday January 25, 2018	03:00pm – 04:00pm
Tuesday January 30, 2018	11:00am – 12:00pm

**Please RSVP to the following email address with your date and time preference, KYProviderRelations@aetna.com, You will be sent an outlook calendar invite for a WebEx hosted training session.