

**Aetna Better Health® of West Virginia**

500 Virginia Street East, Suite 400

Charleston, WV 25301



## **AETNA BETTER HEALTH® OF WEST VIRGINIA**

### **Services requiring preauthorization**

Aetna Better Health of West Virginia must preauthorize certain services and supplies for Medicaid members.

**Preauthorization is required before the date you get care for the care listed below:**

- Home based services
- Rehabilitative Services: Physical, Occupational, or Speech Therapy
- Durable medical equipment (DME)
- Polysomnograms (Sleep Apnea Studies)
- Genetic testing
- Pain management services
- Computerized Tomography (CT scan)
- Magnetic Resonance Imaging (MRI)
- Magnetic Resonance Angiogram (MRA)
- Positive Emission Tomography (PET Scan)
- Inpatient hospital care
- Outpatient surgery
- Intensive outpatient behavioral health services
- Partial hospitalization
- Psychiatric residential treatment facility care
- Services from a non-participating provider (except emergency services and family planning)

**This list is not intended to be all inclusive. If you have any questions, call Member Services at 1-888-348-2922.**

**Additional information about preauthorization**

We update the preauthorization list from time to time. If you are not sure about a certain service call Member Services at **1-888-348-2922**; TTY: **711**.